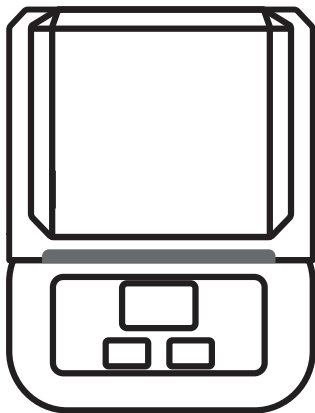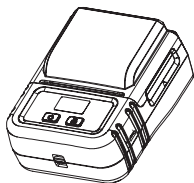# M120 Product Instruction
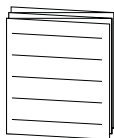
Please read this Instruction carefully
before using this product and keep it properly

# 01.Packaging List

Printer *1

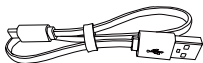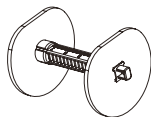User manual*1

USB data wire *1

Adjustable plate *1

# 02.Device parameters

| | | |
|---|---|---|
| Hardware | Name | Portable label printer |
| | Model | M120 |
| | Print technology | Thermal printing |
| | Maximum print width | 20~50mm |
| | Types of tape | Continuous paper, interstitial paper,Black mark label |
| | Label size | 57mmX50mm (Max width X Max diameter ) |
| | Print speed | 70mm/s(switchable,level1~5) |
| | Print concentration | Switchable,level1-15 |
| | Print resolution | 203dpi |
| | Life of print head | 50KM |
| | Communication type | Bluetooth4.0 |
| | | Micro USB |
| | Battery | 1500mAh |
| | Product Size | 4.3x3.3x2.3in |
| | Power Input | 5V⎓2A |
| | Power Supply Method | Micro USB |
| | | Lithium battery |
| Operatinng Information | Supported operating system | Windows7/8/10 |
| | | Android |
| | | ios |
| | Instruction set | ESC/POS/TSPL |
| | Bar code | 1D bar code&2D bar code |
| | Operating temperature | 5°C-50°C |
| | Storage temperature | -20°C-60°C |
| | Operating humidity | 20%-85% |
| | Storage humidity | 5%--95%(Non condensation) |

Paper Exit ①
Screen ②
Power Button ③
Feed Button ④

⑤ USB
⑥ Reset Hole
⑦ Rope Hole
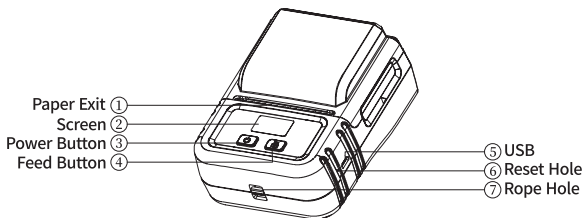
## Turn On /off

(1)Press Power Button for 2 seconds to turn on the printer .
(2)To turn it off ,please press the Power Button for 2 seconds .

## Feed

(1)Label paper /Black mark label:Press Feed Button to feed the tape
to the proper place and get ready for printing next tape .
(2)Continuous paper :Press Feed Button to keep paper feeding .it will
stop when you let go of the button .

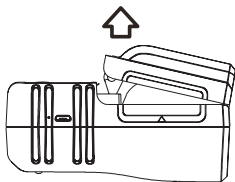## System Setting

(1)Press Power Button for 1 second to switch to the setting interface .
(2)Press Feed Button for 1 second ,scroll option list and select,by
pressing Power Button
(3)Press Power Button for 2 seconds to go back to the main page .
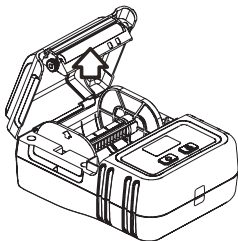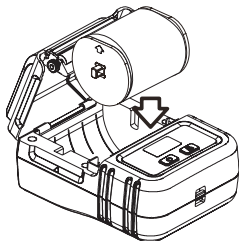
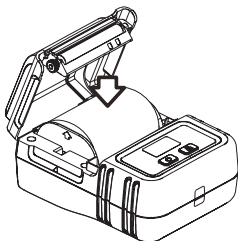# 04.Installing the Paper Roll

① Hold the printer and lift the paper cover

② Take out the adjustable plate and remove the left panel

③ Put the paper roll ( The print side should be below) and push it to the right(Dividing ruler should be above Note the position of the paper roll device as shown)

④ Aim the adjustable plate at both slots and slowly put into the paper bin .

⑤ Press Power button for 2 sec to turn on the paper bin by approximately 15mm ) and close the paper cover make sure the paper bin is closed
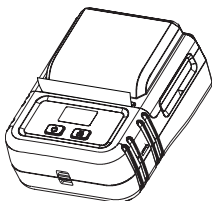
⑥ Press Power button for 2 sec to turn on the printer ,press feed button to push one piece plate .Connect to the App ,start to use it .
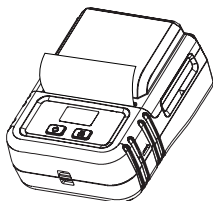


# 05.Search Print master on App Store or Google Play to Get the App



Download APP

 Download on the
App Store

▶ GET IT ON
Google Play

21:00    100%

Search for

🔍 Print master

# 06.Screen Information

Bluetooth   Setting /Transfer   Cover Opening   Paper Condition          Print Condition   External Electricity   Charging Battery

→ Logo area

→ Text area

## Logo guidance

**Bluetooth** ⚹
When printer connects to Bluetooth ,this logo will light up .This logo will flash when the data is transferring .

**Setting /Transfer** ⚙
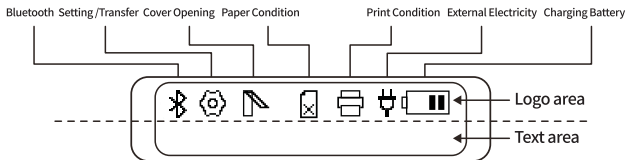When you are using USB wire ,this logo will be shown as ;If you press Power Button for a short time ,it will be switched to Setting Mode ,the logo will be shown as Setting Mode .

**Cover Opening** ✎
It indicates that the paper cover is opened or not closed correctly .A message will appear ,stating that the paper cover is opened .

**Paper Condition**
If the paper roll is not installed correctly ,or there is insufficient paper ,this logo will light up .A message will appear ,stating that there is no paper .When the paper is detected ,it will give you a confirmation so that you are able to proceed .

**Print Condition**
It will light up while the printer is printing or feeding

**External Electricity** ⊹
It will light up when the printer is connected to a power source .

**Charging Battery**
Please charge your printer when the power display begins to flash .

**Text Area**

This area shows related text information

Screen setting

| Options | Parameter |
|---------|-----------|
| Language | English ,Chinese |
| Print density | 1(Lightest),2,3,4(Light),5,6(Normal),7,8,,9,10(Thick). 111213,14,15(Thickest ) |
| Print speed | 1(Slowest),2(Slow).3(Normal),4(Fast),5 (Fastest) |
| Paper type | Interstitial paper ,continuous paperBlack mark label |
| Automatic shutdown | 5min .15min .30min .1h .2h ,4h .8h .24h .No shutdown |
| Restore settings | Press power button to restore |
| Firmware version | Display Firmware version |
| Device address | Display device address |

Screen hint

| Content | Condition |
|---------|-----------|
| Shutdown ... | Battery lower than 1% |
| Printing ... | Printing regularly |
| Feeding ... | Press Feed button |
| Overheated ,please wait | Print head is overheated |
| No paper detected ... | No paper in the bin or paper is installed incorrectly |
| Cover opened ... | The paper cover is opened |

# 07.Product warranty

Thank you for choosing the Portable label printer

The free warranty period of this product is one year from the date of purchase (subject to the date of the official purchase invoice).

Within 30 days from the next day of the user signs for receipt, the user may choose to return, replace the goods or enjoy the free maintenance service.

Please keep the warranty card properly, which will not be reissued in case of loss

# 08.Non-warranty Regulations

The warranty is void under the following conditions:
①Exceeding tuhe warranty period.
②Not presenting the original warranty/maintenance card
③Preasnting a damaged warranty /maintenance card ( e.g.tearing or tampering )
④Damage caused by unauthorized repair,disassembling,etc.
⑤Damage cauasd by human error .
⑥Damage caused by naturel disasters such as earthqua kes ,floods, windstorms ,lightning strikes or externai disasters su ch as fires and houas collapsas .
⑦Failure o damage causad by harsh conditions (oil,moisture ,direct sunlight etc .)or failure to use or care for as outlined by the instruction menual .

# 09.Warranty /MaintenanceCard

☐ Replace          ☐ Return          ☐ Repair

| User Information | Name :          Gender:          Phone : |
| | Address : |
| Product Information | Date of purchase : |
| | Product  order number : |
| | Product serial number : |
| Reason for Return (Replace/Repair/ Request Malntenance ) | Fault description : |
| Maintenance Records | Fault conditions :          Maintenance staff : |
| | Processing situation :          Repair date : |
| | Repair ticket number :          Date of inspection : |