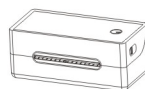


# AM-246

## Quick Start Guide

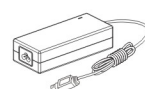
### 1. Package contents



Printer



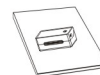
USB Cable



Power Adapter

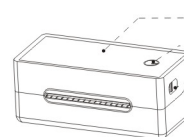


Power Cord



Quick Start Guide

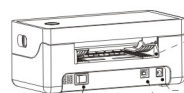
### 2. Machine components



Cover

Feed Button

Release Latches

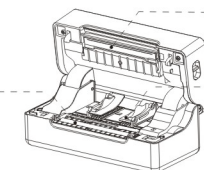


Paper Guide

AC Adapter Connector

USB Port

Power Switch



Thermal Printhead

Platen Roller

Paper Guide

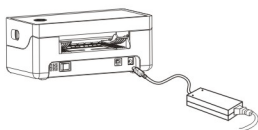
2

### 3. Printer Setup

#### 3.1 Connect the power source safely



First attach the power cord to the adapter;

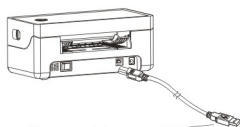


Next insert the adapter cable to the machine and ensure the printer is OFF;



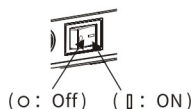
Finally connect the cord to the power source.

#### 3.2 Connect the USB cable



Connect to the computer

#### 3.3 Turn on the power



Use the power switch to turn on the printer.

## WARNING

① Do not disconnect from the power line, when the printer is on. This may easily damage the printer and data may be lost.

## ATTENTION

① Use the power adapter provided to maintain the working life of the machine and avoid damage.

② Wait at least 5 sec after shutdown before turning it on again, to avoid damage to the printer.

NOTE: After turning off the machine, the power light will remain on for 2-3 sec.

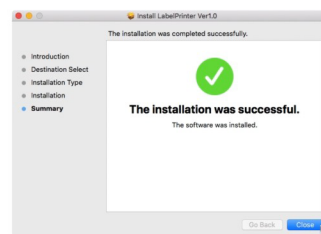
3

#### 3.4 Install the driver&Set as default printer

**ATTENTION** : Before installation please ensure printer is connected and turned on.

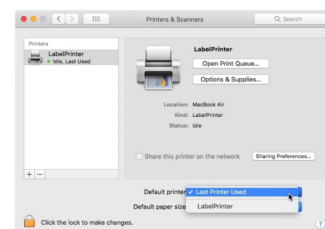
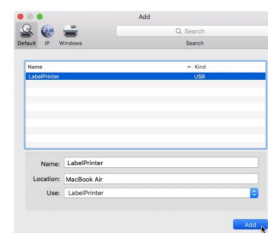
##### 3.4.1 For Mac

3.4.1.1 Download the driver and follow the prompts.



##### 3.4.1.2 Set as default printer

- ① Click on "Apple"
- ② Go to "System Preferences"
- ③ Select "Printer & Scanners"
- ④ Click "+" to set up a printer
- ⑤ Choose "Label Printer"
- ⑥ Click "Add"
- ⑦ Set "Label Printer" as default printer



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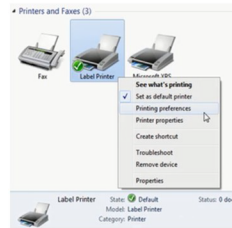
### 3.4.2 For Windows

#### 3.4.2.1 Download the driver and follow the prompts.



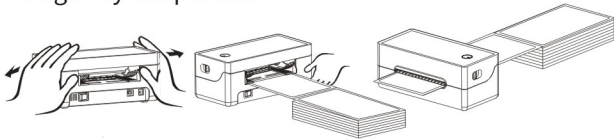
#### 3.4.2.2 Set as default printer

- 1 Click on "START"
- 2 Go to "Devices and Printers"
- 3 Right click on "Label Printer"
- 4 Set as default printer



## 4. Prepare before use

4.1 Adjust paper guide; insert label; ensure it is straight and smooth; make sure the label is automatically caught by the printer.



**ATTENTION** :Print side should be facing up.

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### 4.2 Automatic identification of the label size

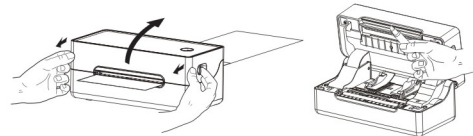
- 1 Press Feed Button and hold it for 3 sec, then release. The printer will move the label back and forth to determine the gap size and other properties of your label.
- 2 When the label is positioned at the tear off point, printing can begin.

### 4.3 Feed Button Mode

Desired Action	Execution
Print out test page	Printer must be OFF. Press and hold the Feed Button while turning the printer on.
Automatic label identification	Insert label. Press and hold the Feed Button for 3 sec. (Power must be ON)
Restore factory setting	Open the Cover. Press and hold the Feed Button for 10 sec. (Power must be ON)
Skip a label	Press the Feed Button while printer is standby. (i.e. nothing is being printed)
Pause printing	Press the Feed Button while printing.
Resume printing	Press the Feed Button to resume printing.

### 4.4 Dealing with paper jams

- 1 Turn off printer and allow it to cool down.
- 2 Open the Cover(See the picture below). Check for any residue on the Printhead. Clean it of residue and use the alcohol pads to clean the Printhead and Platen Roller. (Any 70% alcohol pad would work.)
- 3 Close the Cover securely, after it is dry. Firmly press the Cover to confirm that it has been completely closed, then you can print.



#### **WARNING**

After printing, Printhead generates high temperature, take care to avoid burns.

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## What the Status Buzzer is Telling You

Buzzer	Printer status	Troubleshooting
2 "Beeps" at a time	Motor error	Return the printer to an authorized reseller.
3 "Beeps" at a time	Paper shortage	Be sure the printer paper is loaded correctly. (See Automatic identification of label)
5 "Beeps" at a time	The Printhead is overheated	Allow the printer to cool, once cool, it will automatically resume printing.
6 "Beeps" at a time	Cover is not closed	Check that the Cover is completely closed.
7 "Beeps" at a time	Wrong media tracking:used the label has not gaps	Be sure the label type and computer settings are the same. (See automatic identification of label)
8 "Beeps" at a time	Wrong media tracking:used the label has not black line	

NOTE:It is not necessary to turn off the printer for these errors. After trouble shooting it should continue to work and not have lost the print data.

## Safety Notices:

- 1 Do not touch the Printhead. The Printhead can become very hot after printing labels.
- 2 Do not bend the power cord excessively or place objects on the cord.
- 3 Do not use the printer if you find any irregularities as these could result in fire or electrocution.
- 4 Keep the printer out of reach of children.
- 5 Use only approved accessories and do not try to disassemble, or repair the unit by yourself.
- 6 Keep the printer away from water and other objects that could penetrate the components.
- 7 Unplug the printer when it is not in use for long periods.

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## Support:

- 1 Your Label Printer is covered by a one-year warranty.
- 2 In the unlikely event that you experience any issues with your printer, please contact priority customer service through an authorized reseller promptly receive troubleshooting tips or a replacement.
- 3 For any questions and/or suggestions, please contact with an authorized reseller.
- 4 For how-to videos, parts, and full warranty details, please visit contact with an authorized reseller.

## Useful Tips:

- 1 To ensure optimal print quality, use the original factory power adapter.
- 2 Avoid poor quality paper which causes excessive wear to the printer. This will cause over heating which can damage the printer.
- 3 Regularly or when the print is unclear, clean the Printhead to ensure high-quality print results.
- 4 Run the automatic label identification whenever the label is changing.
- 5 If poor quality paper is used ensure that Printhead is cleaned. If the print quality is still poor, adjust print density on the computer. (There are 0-15 levels of Darkness.)
- 6 Printer will automatically catch the label while inserting the label. Anytime the printer will automatic check the label. The cover is opened then closed will cause a waste of paper.
- 7 Insert the printer into the same USB port on your computer every time. This will avoid creating duplicate copies of the printer in your operating system.

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